

## EXCHANGE AND RETURN FORM

We hope you love your new Lorna Jane products just as much as we loved creating them for you. We do understand however that sometimes things don't go to plan... If something isn't quite right with your online order and you meet the terms of our 21 day returns policy (note, final sale or warehouse sale items cannot be exchanged or refunded), please return your items and this form back to:

Lorna Jane USA INC  
 Att: Online Customer Service  
 1475 W 139<sup>th</sup> Street  
 Gardena CA 90249

**PLEASE NOTE – Final Sale items are not valid for exchange or refund. Refer to our Returns & Exchanges for full Terms and Conditions**

ORDER NUMBER:	
NAME:	
ADDRESS:	
PHONE NUMBER:	
EMAIL:	

### I WOULD LIKE TO REQUEST:

- Exchange
- Gift Card
- Refund

### ITEMS FOR EXCHANGE/REFUND

STYLE CODE	STYLE NAME	SIZE	REASON CODE (required)	REASON FOR EXCHANGE/RETURN
				1. LOOKS DIFFERENT TO IMAGE ON SITE
				2. ORDERED MORE THAN ONE SIZE
				3. ARRIVED LATE
				4. QUALITY/FAULTY
				5. FIT
				6. INCORRECT ITEM RECEIVED
				7. PARCEL DAMAGED ON ARRIVAL
				8. CHANGE OF MIND

### PREFERRED REPLACEMENT ITEM(S)

STYLE CODE	STYLE NAME	SIZE	COLOUR

NB: Lorna Jane does not take any responsibility for returns lost in transit.

LORNA JANE USA INC: 1475 W 139<sup>th</sup> Street Gardena CA 90249 || Talk to us via LIVE CHAT on [www.lornajane.com](http://www.lornajane.com)

**MOVE, NOURISH, BELIEVE,**