

ACTIVE CONCIERGE EXCHANGE AND RETURN FORM

We hope you love your new Lorna Jane products just as much as we loved creating them for you. We do understand however that sometimes things don't go to plan... If something isn't quite right with your online order and you meet the terms of our 21 day returns policy (note, final sale or warehouse sale items cannot be exchanged or refunded), please return your items and this form back to:

Lorna Jane USA INC
Attn: Active Concierge
1674 20th Street
Santa Monica CA 90404

RECEIPT NUMBER:	
NAME:	
ADDRESS:	
PHONE NUMBER:	
EMAIL:	

I WOULD LIKE TO REQUEST:

- Exchange (additional postage of \$10 required for shipping)
 Gift Card

ITEMS FOR EXCHANGE/REFUND

STYLE CODE	STYLE NAME	REASON CODE (required)	REASON FOR EXCHANGE/RETURN
			1. LOOKS DIFFERENT TO IMAGE ON SITE
			2. ORDERED MORE THAN ONE SIZE
			3. ARRIVED LATE
			4. QUALITY/FAULTY
			5. FIT
			6. INCORRECT ITEM RECEIVED
			7. PARCEL DAMAGED ON ARRIVAL
			8. CHANGE OF MIND

PREFERRED REPLACEMENT ITEM(S)

STYLE CODE	STYLE NAME	SIZE	COLOUR

NB: Lorna Jane does not take any responsibility for returns lost in transit.

LORNA JANE USA INC: 1674 20TH STREET SANTA MONICA CA 90404 || P: 1800 469 3897 || E: ACTIVECONCIERGE@LORNAJANE.COM ||
WWW.LORNAJANE.COM

MOVE, NOURISH, BELIEVE,